



North Dundas Chamber of Commerce Business Accessibility Survey

Preamble

The purpose of this survey is to assist our local, publicly-accessible businesses review their current status as it pertains to accessibility. In order for our business community to grow and diversify their client base as well as be compliant with upcoming legislative mandates, certain upgrades are/may be required.

As Members of the NDCC, we take pride in our community and our local businesses and want to assist them in any manner possible. It is for this reason, we are offering to conduct this free survey and offer information on steps that can be taken to become compliant as well as steps to approach our local government bodies for financial assistance such as grants and interest-free loans.

This survey is in no way legally binding and the results will be kept in confidence and not disclosed if the company so chooses.

Once a location has been deemed accessible, as part of our ongoing support to promote our local businesses, we would be adding this symbol (or similar) beside the company's name in our directory. This would/should draw in additional clients looking for accessible locations to shop.



Business Name	Business address	Business Phone #	Contact Person

Business Type

Restaurant Clothing Retail Grocery/Food Retail Medical Other:

Premises

Designated Handicap Parking	Comments / Suggestions		
YES NO N/A			
Easy Access / No trip hazards	Comments / Suggestions		
YES NO N/A			

Structure

Is the door access flush?	Comments / Suggestions		
YES NO N/A			
Are ramps present / available?	Comments / Suggestions		
YES NO N/A			
Are access doors identified?	Comments / Suggestions		
YES NO N/A			
Are access doors powered?	Comments / Suggestions		
YES NO N/A			
Are they operational?	Comments / Suggestions		
YES NO N/A			
Are the doors a different colour	Comments / Suggestions		
YES NO N/A			
Aisle – clear/wide enough?	Comments / Suggestions		
YES NO N/A			
Counters / Cashier are they low enough?	Comments / Suggestions		
YES NO N/A			
Washroom Facilities Available	Comments / Suggestions		
YES NO N/A			
Push-Button Available	Comments / Suggestions		
YES NO N/A			

Signage Present – braille / raised characters			Comments / Suggestions
YES	NO	N/A	
Width – can a wheelchair enter with the door closed. Can the person safely access the toilet?			Comments / Suggestions
YES	NO	N/A	
Paper Dispenser – easily reachable?			Comments / Suggestions
YES	NO	N/A	
Are grab bars available – properly located?			Comments / Suggestions
YES	NO	N/A	
Wash Facilities – is the sink, soap dispenser, paper towels accessible? Easy to use?			Comments / Suggestions
YES	NO	N/A	
Fire Alarms – visual and audible			Comments / Suggestions
YES	NO	N/A	
Evacuation Plans – posted / legible / known to staff / procedures for people with disabilities			Comments / Suggestions
YES	NO	N/A	
Public Seating? Is a variety provided? i.e. No arm rests			Comments / Suggestions
YES	NO	N/A	
Staff AODA Trained			Comments / Suggestions
YES	NO	N/A	
AODA Policy in place			Comments / Suggestions
YES	NO	N/A	
			Comments / Suggestions
YES	NO	N/A	
			Comments / Suggestions
YES	NO	N/A	